

# BUTTONS

## Position Title | Relationship Success Manager

Over the last 2 years, Buttons Support Services has developed into an exciting start-up and a business leading the new age of disability support.

Buttons is looking for two individuals who are excited about driving a growing and impactful startup to further successes.

We have a clear vision for the future, and are laser-focused on achieving our goals; of scaling our community, driving social impact and maintaining a premium service predicated on authenticity, compassion and fun.

### **Where you fit in...**

The '**Relationship Success Manager**' is a newly created role at Buttons, responsible for coordinating, facilitating, and maintaining the relationships between our support workers, participants and their families. This role will also include supporting recruitment strategies to grow our community.

The role will become a key piece of Buttons' scalability by ensuring that everyone is supported through the ups and downs, and put in a position to thrive, grow and experience joy.

This position is a key leader within Buttons and will drive the organisation alongside the Directors. The 'Relationship Success Manager' will report to the company Directors.

**Employment Type:** Part time (0.6 FTE)

**Start Date:** January, 2022

## Your Responsibilities...

- To facilitate the onboarding of support workers and participants
- To create and coordinate “Buttons Connections” (relationships between support workers & participants)
- To support, manage and nourish ongoing relationships between new and existing “connections”
- To reinforce growth initiatives and recruitment strategies
- To empower and mentor our support workers to be the best workers and inclusive leaders in our society

## Selection Criteria:

- Demonstrated experience with Buttons and/or knowledge of the disability sector or experience with similar organisations
- Strong interpersonal and communication skills
- Motivation and capability to work independently and as part of a team
- Natural leadership skills with a demonstrated ability to build and maintain connections across a range of internal stakeholders
- Work effectively across different stakeholders to support and encourage positive relationships
- Flexibility, as this position will require occasional out of hours work
- Completion of WWCC, Police Check, and References

**We are looking for individuals who can be an expert in people management and a professional leader within our organisation.**

**A key component is to find motivated, energetic, friendly, and passionate individuals who will both embrace and shape the Buttons culture.**

## Are you keen?

To apply for this role, email [support@buttonsservices.com](mailto:support@buttonsservices.com) with:

1. Brief cover letter explaining why you are interested in the position
2. One-page resume

**We are on a pretty cool journey, and we are excited for you to join us!**